

REPORT
on trainings
delivered by POINT members from the Republic of Moldova,
in the period of October 2014 – November 2015

Trainer:

Name: Tapordei Serghei
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Training/event name:

Training the organization' volunteers in providing juridical assistance within CJU organization

Training/event topic:

Juridical field

Date:

November 2014

Place:

State University "Alecu Russo", Balti municipality, Republic of Moldova

Number of participants:

15 CJU volunteers

Training/event goal(s):

- To familiarize volunteers with CJU mission, values and activities
- To empower volunteers in order to offer primary juridical assistance to CJU beneficiaries

Short description of the training content:

The training took place at the State University „Alecu Russo” from Balti municipality. Only the volunteers registered at the CJU participated at the training.

During the first session, we discussed mostly about CJU CSO, about our mission, values, core activities and we offered general information on the juridical field that CJU covers.

In the second session, we presented detailed information about all our type of beneficiaries.

Volunteers were taught how to efficiently communicate with beneficiaries, which techniques to use and they were informed about information analyze methods.

The trainers offered case studies and were simulated situations that required volunteers to ask for and to provide juridical assistance to beneficiaries. Some of students played as beneficiaries and some of them as consultants. Based on the information they received during the training, the volunteers offered juridical consultancy. This was an efficient method of training, which I learnt at the Summer School in Czech.

Evaluation:

The volunteers appreciated the training and the methods we used.

Other relevant materials:

(Please attach to this report participant lists, agendas, photos, links, articles or other relevant materials):

N/A.

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